



PORTOLA HOTEL & SPA

AT MONTEREY BAY

Fact Sheet

Hotel Name

Portola Hotel & Spa at Monterey Bay

Hotel Type

Independent

Hotel Contact Information

Two Portola Plaza

Monterey, CA 93940

Toll Free: 888-222-5851

Direct: 831-649-4511

Fax: 831-372-0620

www.portolahotel.com

Email: info@portolahotel.com

Hotel Location

Located in historic downtown Monterey overlooking Monterey Bay. 200 yards from Fisherman's Wharf and Marina, one mile from the Monterey Bay Aquarium and Cannery Row and a short five minute drive to Carmel, Pebble Beach, Pacific Grove and the Monterey Airport.

Number of Rooms

369 Guest Rooms & 10 Suites. Seven Floors.

Room Types

Standard, Deluxe, Premium, Executive, Suites, Six ADA compliant guest rooms available.

Bed Types

King or Oversize Doubles

Dining & Entertainment

Jacks Restaurant - Open daily for breakfast, lunch and dinner.

831-649-2698

Jacks Lounge - Open daily from 2pm.

831-649-4511

Peter B's Microbrewery - Open daily from 11am.

831-649-2699

Room Service- Available daily from 6:00am - 11:00pm

Spa & Fitness Services

Spa on the Plaza - An award-winning day spa offering a variety of treatments in a serene setting. Open daily: 8:00am - 8:00pm. 831-649-9000

www.spaontheplaza.com

email: reserve@spaontheplaza.com

The Fitness Center - Open daily: 6:00am - 8:00pm.

831-647-9000

Heated Plunge Pool & Jacuzzi - Available daily: 7:00am - 10:00pm

Shops & Galleries On Site

Christopher Bell Gallery - 831-649-0214
Elegant Illusions Jewelry - 831-655-2189
Venture Art Gallery - 831-372-6279
Pino's Italian Café - 831-649-1930
Wine from the Heart - 831-641-9463
Burlwood Leblanc Gallery - 831-372-7756
Casual Island Clothing - 831-375-0918
Washington Mutual Bank - 831-373-8402
Plaza Shop Gift Store - 831-649-3977

On-Site Parking

Valet Parking: \$18 per day.
Self Parking: \$15 per day.
Both offer unlimited in/out privileges.

Pet Policy

The hotel does not accept pets except those required for disability.

Meeting Facilities

Adjacent to the Monterey Conference Center. Offering 25 separate conference/banquet rooms. Full-service audio visual, catering and outdoor function space available. For more information, call 831-649-4511 ext. 170.

Check-In/Check-Out Times

Check-In: Begins at 3:00pm / Check-Out: 12:00pm

Guest Room Cancellation Policy

Reservations must be cancelled at least 72 hours prior to arrival to avoid cancellation penalty of one night's room and tax.

In-Room Amenities

Balconies (most rooms), Iron & Board, Coffee Service, 27" Televisions (most rooms), 42" Plasma Televisions (some rooms), Triple-Sheeted Pillow-Top Beds, Down Pillows, Wooden Luggage Racks, In-Room High Speed Internet (fee), In-Room Nintendo Video Games (fee), On-Demand Movies (fee), Complimentary Newspaper, Make-Up Mirrors, Monterey Seal Bath Toy, Oversize Work Desk, Hair Dryers, Scales, Ceiling Fans, Voice Mail, Data Port, Rollaway Bed (fee), Refrigerator (fee), Connecting Rooms, Cribs, Bath & Body Works Bath Amenities.

Hotel Services and Amenities

Concierge, Bell Services, Room Service, Chocolate Chip Cookies Upon Arrival, Same Day Dry Cleaning & Laundry, High Speed Wireless in Public Spaces (fee), Car Rental, Spa Facilities, Pool & Jacuzzi, Fitness Center (complimentary), Express Check-Out, 24-Hour Business Center, On-Site Shops & Galleries, ATM, Fed-Ex, UPS, USPS.

Nearby Airports

Monterey Peninsula Airport: 5 miles
San Jose Int'l Airport: 65 miles
San Francisco Int'l Airport: 107 miles